Keysight Technologies, Inc. Limited Parts Agreement Restore your test system with genuine parts for optimal uptime!

Today's tough business environment and uncertain economic climate have caused many electronics manufacturers to take drastic actions to reduce cost. These include reviewing how recurring costs such as those arising from test and inspection equipment maintenance.

Keysight Technologies, Inc. understands these difficult challenges that manufacturers face, and has designed the Limited Parts Agreement — a new affordably-priced support program targeting our customers' special needs.

What is the Limited Parts Agreement?

The Limited Parts Agreement is one of the most cost effective support offerings that focus on commonly used parts for Keysight *Medalist* i3070 and i5000 In-Circuit Test (ICT) systems.

Two agreement options are available, depending on the customer's preference:

- Return-to-Keysight Repair Service Agreement (RTA) A defective part is brought back to Keysight for repair and thereafter returned to the customer;
- Parts Exchange Agreement (PXA) A defective part is exchanged with a working part.

The customer has the flexibility of deciding on the number of parts for consumption within a year, and this quantity is captured in the agreement as credits. Keysight will track the credits utilization by the customer over the agreement period. Credits are tied to part categories of similar value or function. Credits available can be freely exchanged for other types of RTA or PXA services, subject to sufficient credit balance required for the services you wish to exchange for. For example, credits can be used for repair of parts in a different category, or you can use it to upgrade to a part exchange next business day service when the urgent need arises.

Benefits of having a Keysight Limited Parts Agreement

- Maintenance cost distributed over the duration of one year.
- Keysight provides tracking and administration of the credits, with monthly utilization reports on parts usage and credit balance.
- Parts from Keysight are guaranteed and fully tested by Keysight's stringent quality requirements.
- Keysight parts come with a 90 days warranty.



Return-to-Keysight Repair Service Agreement (RTA)



Customer logs call to Keysight Support Center for part repair request.



Defective parts are collected from our customer on a scheduled date for repair at Keysight's local repair center and returned to customer.



In the event where the customer's part is not repaired within the agreed timeframe, a good working part will be returned in its place by Keysight.



- Typical turn-around time for repair is 10 business days.
- · Repair credits are deducted once the repair is completed successfully.
- In the event where the parts are found to be non-qualified Keysight parts, or where parts are found to have been physically damaged, the part will be returned to the customer as per issued.

Parts Exchange Agreement (PXA)



Customer logs call to Keysight Support Center for part exchange request.



Keysight sends a working part and collects the defective part from customer.



- Typical turn-around time is one business day.
- Credits will be deducted once the part is sent to the customer.

Limited Parts Agreement Product Numbers

| Support part number Support Part Number | | | | | | | | | | | |
|--|--|--|-------------------------|---|-----------|---------------|------------|--|--|--|--|
| R-9BT-801 | R2010A MSD Return | ı-to-Keysight Repa | ir Service Agreement (R | TA) ^{1,2} | | | | | | | |
| R-9BT-803 | Support part number | er | Description | n | | | | | | | |
| R7BR-1803 R7B Repair Service Agreement, for a DUT power suptry for ICT system R9BT-804 R7B Repair Service Agreement, for a system card for ICT system R2011A MSD Parts Exchange Agreement (PXA)** Parts Exchange Agreement, next business day for a MPU for ICT system R-9BE-801 Parts Exchange Agreement, next business day for a MPU for ICT system R-9BE-803 Parts Exchange Agreement, next business day for a DUT power supply for ICT system R-9BE-804 Parts Exchange Agreement, next business day for a DUT power supply for ICT system R-9BE-804 Part schange Agreement, next business day for a DUT power supply for ICT system R-9BE-804 Part Exchange Agreement, next business day for a DUT power supply for ICT system R-9BE-804 Part Exchange Agreement, next business day for a DUT power supply for ICT system R-9BE-804 Part Exchange Agreement, next business day for a DUT power supply for ICT system Part Exchange Agreement, next business day for a DUT power supply for ICT system Part Exchange Agreement, next business day for a DUT power supply for ICT system Part good business day for a DUT power supply for ICT system | R-9BT-801 | | RTA Repair | RTA Repair Service Agreement, for a module card for ICT system | | | | | | | |
| R9BT-8044 R7A Repair Service Agreement, for a system card for ICT system R2011A MSD Parts Exchange Agreement (PXA)* Support part number Description R-9BE-8081 Parts Exchange Agreement, next business day for a MPU for ICT system R-9BE-803 Part Exchange Agreement, next business day for a MPU for ICT system R-9BE-804 Part Exchange Agreement, next business day for a MPU for ICT system Parts covered under the Limited Parts Agreement Part group (type) Part number (refurbished) Part description RTA Credit Part group (type) Part number (refurbished) Part description RTA Credit Part group (type) Part number (refurbished) Part description RTA Credit Part group (type) Part number (refurbished) Part description RTA Credit Part group (type) Part group (type) <th <="" colspan="4" td=""><td colspan="2">R-9BT-802</td><td>RTA Repair</td><td colspan="4">RTA Repair Service Agreement, for a MPU for ICT system</td></th> | <td colspan="2">R-9BT-802</td> <td>RTA Repair</td> <td colspan="4">RTA Repair Service Agreement, for a MPU for ICT system</td> | | | | R-9BT-802 | | RTA Repair | RTA Repair Service Agreement, for a MPU for ICT system | | | |
| R2011A MSD Parts Exchange Agreement (PXA)* Support part number | R-9BT-803 | | RTA Repair | RTA Repair Service Agreement, for a DUT power supply for ICT system | | | | | | | |
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| E4000-66544 E4000-69544 HybridPlus 12 MPS DD | | E4000-66512 | E4000-69512 | Control XT | | | | | | | |
| E4000-66545 E4000-69545 HybridPlus 20 MPS DD | | E4000-66540 | E4000-69540 | HybridPlus 6 MPS DD | | | | | | | |
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| E3785-80000 E3785-89000 DUT power-supply (6624A) | | N1140-80003 | N1140-89003 | Astec MPU Kit |] 0,000 | 3,000 | | | | | |
| | DUT power supply ³ | 03066-80006 | 03066-89006 | DUT power-supply (6624A | 2,000 | 5,000 | | | | | |
| System card 03066-63603 03066-69603 LAN CAP 2,000 3,000 | | E3785-80000 | E3785-89000 | DUT power-supply (6624A) | | | | | | | |
| | System card | 03066-63603 | 03066-69603 | LAN CAP | 2,000 | 3,000 | | | | | |

^{1.} Applicable only to Medalist i3070 and i5000 ICT systems.

^{2.} Available in certain countries only. Please check with your local Keysight representative.

^{3.} For RTA only. Each board found defective in the DUT power supply will be considered as one repair.

Which type of Limited Parts Agreement should you choose?

Select PXA if you want a faster turn around. For moderate or high uptime requirements, it is recommended for the customer to purchase a spare parts kit.

Select RTA if you can wait for the part to be repaired. A spare parts kit is highly recommended for all levels of uptime requirements.

Alternately, for a fraction of the cost of upfront purchase, customers can opt for a System Spares Onsite Agreement (Spares Agreement) from Keysight. Under this agreement, Keysight will provide a spare parts kit on site, enabling customers instant access to spare parts as and when needed. The faulty parts can then be repaired (via RTA) or exchanged (via PXA) and returned to the spare parts kit.

Other support offerings from Keysight

Limited Parts Agreement can be combined with other forms of support agreements to form the perfect solution optimized for your unique requirements.

Keysight provides a full range of support solutions, from full service support agreements enabling your Keysight Test and Inspection solutions systems to obtain a maximum warranty period, to customized support solutions.

Please contact your nearest Keysight office or sales representative for more information.

Spare Parts Kit

A spare parts kit provides standby parts that can be used to repair the *Medalist* ICT system before the RTA or PXA part from Keysight arrives. The customer may purchase these spare part kits upfront.

Additional web information: For more information on Keysight's Services and Support for PCBA Test & Inspection solutions, please visit

www.keysight.com/find/uptime

Technologies' products, applications or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus

For more information on Keysight

Americas

| Canada | (877) 894 4414 |
|---------------|------------------|
| Brazil | 55 11 3351 7010 |
| Mexico | 001 800 254 2440 |
| United States | (800) 829 4444 |

Asia Pacific

| Australia | 1 800 629 485 |
|--------------------|----------------|
| China | 800 810 0189 |
| Hong Kong | 800 938 693 |
| India | 1 800 112 929 |
| Japan | 0120 (421) 345 |
| Korea | 080 769 0800 |
| Malaysia | 1 800 888 848 |
| Singapore | 1 800 375 8100 |
| Taiwan | 0800 047 866 |
| Other AP Countries | (65) 6375 8100 |

Europe & Middle East

| Lurope di Middle Last | |
|-----------------------|---------------|
| Austria | 0800 001122 |
| Belgium | 0800 58580 |
| Finland | 0800 523252 |
| France | 0805 980333 |
| Germany | 0800 6270999 |
| Ireland | 1800 832700 |
| Israel | 1 809 343051 |
| Italy | 800 599100 |
| Luxembourg | +32 800 58580 |
| Netherlands | 0800 0233200 |
| Russia | 8800 5009286 |
| Spain | 0800 000154 |
| Sweden | 0200 882255 |
| Switzerland | 0800 805353 |
| | Opt. 1 (DE) |
| | Opt. 2 (FR) |
| | Opt. 3 (IT) |

For other unlisted countries: www.keysight.com/find/contactus (BP-07-10-14)

United Kingdom

0800 0260637

www.keysight.com/find/mykeysight

